

## **Kings Mill Hospital – Care Quality Commission (CQC) assessment**

**Dear Trust member,**

**Back in January and February 2020 the Trust underwent an inspection by the Care Quality Commission (CQC) to assess our progress and to review our current overall rating of Good, Outstanding for Care which was awarded in August 2018.**

**We are delighted to announce an improvement in the rating of both King’s Mill Hospital, from Good to Outstanding, and Newark Hospital from Requires Improvement to Good. Services at Mansfield Community Hospital were not visited as part of the assessment, with the site remaining Good overall and Outstanding for Care.**

**Our overall rating as a Trust remains as Good and we remain Outstanding for the Care that we provide.**

**Richard Mitchell, Chief Executive said: “I am proud, and I hope you are too, that both sites visited by Inspectors this year improved their overall ratings. This is reward and recognition for the huge amount of hard work that has gone into this. These results are due to the focus and improvement that has taken place over the last six years at Sherwood. I would like to thank all colleagues, volunteers and our partner agencies. I know recent months have been exceptionally challenging for a number of reasons and I hope this news is something we can all celebrate appropriately.”**

**The Critical Care service at KMH was also rated Outstanding for Care. Five of the 15 core services at SFHFT have an Outstanding rating. In a positive report, many areas have improved since the last inspection in August 2018, including the Trust’s Safe domain improving from Requires Improvement in 2018 to Good in 2020. All fifteen of the SFHFT core services have been rated Good for Safety.**

**Children and Young peoples’ services at KMH was also praised. Particular areas of care noted to be Outstanding include the service employing an administrator to undertake tasks including monitoring training compliance, enrolling colleagues onto training and development, arranging appraisals, sickness and staffing rotas. This relieved pressure from ward leaders and matrons to enable them to work clinically and support staff in day to day work.**

**Richard Mitchell, Chief Executive said: “I am pleased both sites visited by Inspectors have improved their overall rating which is reward for a huge amount of hard work. We are proud King’s Mill Hospital is now officially an Outstanding site and the only Outstanding hospital in the East Midlands and Newark has improved to Good overall. I hope this gives a boost to colleagues who have been working incredibly hard in unprecedented circumstances this year.**

**“It was fantastic to read about the areas of Outstanding care the inspectors witnessed and this is testament to the colleagues at Sherwood and across the Mid Nottinghamshire Integrated Care Partnership.**

**“I was pleased to see Newark Hospital was able to showcase the improvements that have been made at the site over the past few years. To get a Good overall rating for Newark and all five domains rated Good is a fantastic achievement and one we are very proud of.**

**“We know there is further improvement required at Sherwood and we are focussed on making Sherwood an even better place to work and receive care.**

**“Whilst the CQC report is important validation, we are equally as proud of some of the other recent achievements at Sherwood. Colleagues have rated us the best NHS Acute Trust in the Midlands in the last two NHS staff surveys (2019 and 2018) and the timeliness of our care is some of the best in the NHS, especially for emergency care. We have delivered on our financial position for the last four years, we are working effectively with health and local authority partners across Mid Nottinghamshire and beyond and last year we made the shortlist for the HSJ Trust of the Year.**

**“We have made excellent progress, but I would be the first to admit there is more we can do to have a truly inclusive culture and to ensure all patients consistently receive the level of care we would want our families to receive.”**

**CQC’s Chief Inspector of Hospitals, Professor Ted Baker, said: “All the staff at Sherwood Forest Hospitals NHS Foundation Trust should be proud of the care they are providing to people using their services. Inspectors were particularly impressed by how caring staff were across services which is why we rated this area as Outstanding. Improvements were also made with regards to safety which is now rated as Good overall.**

**“The trust had a clear structure for overseeing quality across services. This gave them greater oversight of any issues and they responded when support was needed. Staff at all levels were clear about their roles and accountabilities and had regular opportunities to meet, discuss and learn.**

**“Staff understood the trust’s vision and values, and how to apply them in their work. They felt respected, supported and valued, and were focused on the needs of patients receiving care.”**