

**Time To Spare?
Over 18?
Want To Learn New Skills?
Be Part Of A Team?
Make New Friends?
Improve your Employment Prospects.
Make a valuable contribution to the community.**



Citizens Advice Sherwood & Newark hope what you have read has answered some of your questions about the service and that you may be interested in joining us.

If you would like to know more about volunteering, please call

01623 861769

and ask for

Lesley Barrick: Advice Service Manager



Charity No. 1112930
Company No. 5656961

**citizens
advice**

**Sherwood
& Newark**



Ollerton Drop In Advice Session

Monday, Wednesday & Friday
9:30am to 2:30pm
5 Forest Court, **New Ollerton**,
Newark, Nottinghamshire, NG22 9PL

Newark Drop In Advice Session

Tuesday & Thursday
9:30am to 2:30pm
Keepers Cottage, Riverside Park,
Great North Road,
Newark, Nottinghamshire, NG24 1BL

Specialist Welfare Benefits & Debt Service

Advice Line: (0344) 411 1444
Monday to Friday : 10am to 4pm

www.citizensadvice.org.uk

Bureau Admin Line: 01623 861769
Ollerton Office Hours: Monday-Friday 9am to 5pm



The Service provides free.....

Independent, confidential and impartial advice to everyone on their rights and responsibilities.

- It values diversity, promotes equality and challenges discrimination.
- The service is offered to all regardless of their means, race, age, religion, gender, sexuality or disability.

The Service Aims

- To provide the advice people need for the problems they face
- To improve the policies and practices that affect peoples lives.

Working together to improve our quality of service

Generalist Advice Service

Offers help, information and support on a variety of subjects including:

- **Consumer**
- **Debt**
- **Welfare Benefits**
- **Housing**
- **Employment**
- **Legal**
- **Tax**
- **Family, Personal & Relationship**
- **Immigration**
- **Health**
- **Holidays & Travel**
- **Education**

We offer a holistic Advice Service. Advisers provide up to date advice and information using our unique Advisernet information system, links clients up with other services and agencies, help write letters and complete forms, negotiate with third parties, make phone calls on clients' behalf and prepare cases for County Court and Tribunal hearings.

Specialist Service

Welfare Benefits Debt & Housing Advice

Citizens Advice Sherwood & Newark offers specialist advice and casework to people who need advice about Welfare Benefits or Debt.

If you are faced with a problem relating to Welfare Benefits or Debt, for example, appealing against a benefit decision or you are having difficulties dealing with debts, help could be available for you to receive free specialist advice.

Face to Face Debt Advice is funded by the Money Advice Service in partnership with East Midlands Money Advice.

We are working in partnership with Newark & Sherwood Housing Options team on a Community Debt & Homeless Prevention Project funded by

Newark & Sherwood District Council and Newark & Sherwood Homes, for clients at risk of losing their homes.

The service is available to everyone across the Newark & Sherwood District, including:

- ◆ Ollerton
- ◆ Newark
- ◆ Southwell,
- ◆ Balderton
- ◆ Farnsfield
- ◆ Sutton on Trent
- ◆ Bilsthorpe
- ◆ Blidworth
- ◆ Clipstone
- ◆ Rainworth
- ◆ Edwinstowe



For further information about these services please contact:

01623 861769